Job Description

Job Title: Home Care Support Worker- Ayyada Care Ltd Peterborough
Reports To: The Registered Manager/ Care Coordinator

Purpose of the Role

To provide high-quality, person-centred care and support to individuals in their own homes, enabling them to maintain their independence and quality of life while ensuring their safety and well-being.

Key Responsibilities

1. Care Delivery

- **Provide personal care, including bathing, dressing, toileting, and assistance with mobility.**
- **Support clients with medication administration in line with policies and training.**
- **Assist with meal preparation, feeding, and hydration.**
- **Deliver companionship and emotional support to clients.**

2. Household Support

- **Carry out light domestic tasks such as cleaning, laundry, and shopping as required.**
- **Support clients with their routines and preferences.**

3. Safeguarding and Health & Safety

- **Recognize and report signs of abuse or neglect in line with safeguarding policies.**
- **Follow health and safety protocols to ensure a safe environment for clients and staff.**
- **Use equipment safely and report any defects or risks promptly.**

4. Communication and Reporting

- **Maintain accurate and timely records of care delivered using appropriate systems.**
- **Communicate effectively with clients, their families, and healthcare professionals.**
- **Escalate any concerns regarding a client's well-being to the management team.**

5. Professional Development

- **Attend regular training sessions to maintain knowledge and skills in line with regulatory standards.**
- **Participate in team meetings and supervision sessions.**

6. Compliance

- **Adhere to company policies, including the Unison Ethical Care Charter, safeguarding standards, and environmental sustainability practices.**

Working Hours:

Flexible, including mornings, evenings, weekends, and bank holidays, to meet client needs.

Location- Service User's Accommodation

Primarily within the client's home or local community.

Job Specification – Ayyada Care Ltd Peterborough

Essential Requirements

1. **Qualifications and Training**
- **Minimum NVQ Level 2 in Health & Social Care or willingness to work towards it.**
- **Up-to-date training in safeguarding adults and children (or willingness to undertake).**
- **Basic first aid training (desirable).**

2. **Experience**
- **Previous experience in care (preferred but not essential).**
- **Understanding of the principles of person-centred care.**

3. **Skills and Abilities**
- **Strong communication and interpersonal skills.**
- **Ability to work independently and as part of a team.**
- **Time management and organizational skills.**
- **Physical ability to assist clients with mobility and personal care.**

4. **Knowledge**
- **Awareness of safeguarding, health and safety, and confidentiality requirements.**
- **Familiarity with environmental sustainability practices (training provided).**

5. **Personal Attributes**
- **Empathy, patience, and a caring nature.**
- **Commitment to maintaining client dignity and respect.**
- **Reliability and punctuality.**
- **Willingness to learn and adapt to client needs.**

Desirable Requirements

- **Valid driving license and access to a vehicle.**
- **Previous experience in domiciliary or community care.**